Contact Number: 068 912 6438
Email: info@inspiredbydt.co.za
Website: www.inspiredbydt.co.za

Terms & Conditions

1. About us

Inspired by DT ("we", "us", "our") supplies promotional merchandise, corporate gifts, clothing, signage, printing, branding and related design and marketing services through www.inspiredbydt.co.za and direct quotations. Our business is based in South Africa. Our registered legal entity name, registration number, physical address and telephone number must be published in the website contact/legal information before checkout is enabled.

2. Acceptance and eligibility

By placing an order or accepting a quotation, you agree to these Terms and the linked Privacy, Refund & Returns, Shipping & Delivery and Cancellation Policies. You must provide accurate contact, billing and delivery details. You can review and correct your order before submitting payment.

3. Products, quotations and pricing

Product descriptions, images, colours and dimensions are illustrative and may vary slightly within reasonable manufacturing tolerances. Quotations specify products, quantities, branding methods, artwork, applicable taxes, delivery and validity period. Prices are in South African rand (ZAR). We will disclose any applicable tax, delivery charges and other compulsory charges before payment; a displayed price does not include an undisclosed charge. Availability and lead times are confirmed when we accept the order. We may correct obvious errors before accepting an order and offer a refund if payment was already taken.

4. Orders and payment

An automated acknowledgement is not necessarily final acceptance. Orders are accepted once availability, price and production requirements are confirmed.

Payment is required before custom production begins unless an individually signed written agreement states otherwise. Online payments may be processed through PayFast and available payment methods are displayed at checkout. We do not request card PINs or full card numbers by email. Payment confirmation and an order reference will be supplied.

5. Artwork, branding and approvals

For customised goods, customers must supply usable artwork and confirm spelling, quantities, colours, sizes, positioning and design proofs. We will request written artwork approval by email

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or another recorded channel. Production begins only after payment and written approval. Changes requested after approval may incur additional costs and revised lead times, subject to applicable law. Screen colours and digital mock-ups are guides; minor differences can occur due to materials and production methods.

Customers warrant they have permission to use submitted logos, images and trademarks and indemnify us against third-party claims arising from unauthorised material, to the extent permitted by law.

6. Delivery and risk

Delivery methods, fees and estimated lead times are communicated before the order is finalised. Fees are quoted per order. We notify customers of material delays. Risk and delivery responsibilities are governed by applicable law; nothing here removes statutory rights for goods lost or damaged before delivery.

7. Returns, defects and cancellations

Our separate Refund & Returns and Cancellation Policies apply. Custom or personalised items are generally excluded from voluntary change-of-mind returns, but never from rights relating to defects, incorrect supply or other statutory remedies. Where applicable, online cooling-off and other consumer rights take precedence over inconsistent terms.

8. Services and ongoing work

Design, marketing, website and other services are governed by the accepted written scope, deliverables, milestones and fees. Additional work requires approval. Recurring services, if offered, must specify duration, billing frequency, renewal and termination conditions in the relevant quotation or agreement.

9. Intellectual property

Our website content, original designs and materials remain owned by us or our licensors unless expressly transferred in writing. Customer-provided branding remains the customer's or its licensors' property. No licence is granted beyond what is necessary to fulfil the order.

10. Liability and complaints

We will exercise reasonable care and skill. Nothing excludes liability or remedies that cannot lawfully be excluded under South African law. Please report concerns to info@inspiredbydt.co.za with your order reference; we will investigate and respond within a reasonable time.

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11. Governing law and updates

South African law governs these Terms. Disputes may be referred to the appropriate consumer regulator, ombud or court. We may update the published Terms prospectively; the terms applicable to an accepted order remain available on request. Effective 18 November 2026.

Customer service: info@inspiredbydt.co.za | Website: https://www.inspiredbydt.co.za | Country: South Africa